

# ACCOMMODATION RULES OF THE PENSION – Pension Sileo Pribylina no. 1435 valid from 01. 01. 2016

Business name: LiptovTravel, Ltd., Office: Pribylina 1435, 032 42 Pribylina, TIN: 36713881

1. Only a guest who has the services ordered and confirmed by the host, or a contract was created at the place of the accommodation, or the person is registered for the accommodation can be accommodated in the Pension Sileo For this purpose, when entering the Grand Hotel Permon, the person will take out his ID card, passport or other valid identity document. The registration of foreigners' accommodation is governed by a special legislation.

2. Pension Sileo can, in particular cases, offer the guest a different accommodation from the default one, if it is not substantially different from the confirmed order.

3. Based on the ordered accommodation, the guesthouse is obliged to accommodate the guest in the following day from 15:00 and no later than 24:00. Until this time, the hotel reserves a room for the guest, unless otherwise agreed upon in the order. If the guest does not arrive until 24:00 of the following day, the hotel can use the guest's room in any way it deems to. In such a case, the guest automatically cancels his accommodation, unless otherwise agreed upon.

4. Guest packs up and checks out no later than 10:00. Until then, he leaves the room empty unless otherwise agreed upon individually. If the guest does not do so, the hotel may charge the guest for a stay for the next day.

5. A guest who insists on being accommodated prior to 15:00 pays the full price for the previous night, unless otherwise agreed upon.

6. The pension applies its cancellation conditions and cancellation fees in compliance with business conditions, and, in case of a cancellation of ordered and confirmed services:

- 1-5 days (including) before arrival, the cancellation fee is 100% from the price of the ordered services.

- 5-14 days (incl.) before arrival, the cancellation fee is 50 % from the ordered services

- more than 14 days before arrival, cancelling ordered services does not result in any cancellation fees

- The host reserves the right to forgive cancellation fees due to special reasons, these do not relate to cancellation conditions and fees of individual contractual arrangements disclosed in a written form

7. The guest pays the payment for the ordered accommodation and provided services in compliance with the valid price list in advance, at the latest at the time of arrival, this does not relate to payment conditions based on individual contractual arrangements.

8. Any price difference of the ordered and provided services will be made up for by the eventual payment for the arrears or by returning an overpayment at the end of the stay.

9. The guest must not make any changes of electrical and other installations or to the pension itself in the dormitories nor in the rooms without a consent from a worker or the hotel management. Especially in the room, the guests are not allowed to use their own electric, gas – portable appliances. This restriction does not apply to electrical appliances installed inside the rooms or portable electrical devices for personal hygiene (hairdryer, shavers, etc.)

10. Smoking is forbidden throughout the property.

11. Due to safety reasons, it is not allowed to leave children without any supervision of an adult in the room and other rooms of the Sileo Pension. In case of an injury or other unforeseen consequences, the person who the child is registered with or its legal guardian is, is responsible.

12. Guests are not allowed to bring sports equipment and other objects into rooms, if there are places reserved for them already.

13. From 22:00 to 06:00, the accommodated guests must respect the silent hours. Only with the consent of the responsible worker or the management is it possible to organize events even after 22:00, inside designated areas.

14. A communal room is reserved for meeting with the guests. The accommodated guest is allowed to receive visits from 08:00 to 22:00 but only with the consent of the responsible staff member.

15. Before leaving the Sileo Pension, the accommodated guest is obliged to close the water taps, turn off the lights in the rooms and areas, turn off the electrical devices located in the rooms, close the balcony door and close, alternatively lock the entry door to the room and give the card (resp. the key) to the reception, unless otherwise agreed upon with the management.

16. The provider is responsible for the goods brought by the accommodated people which are reserved for accommodation or for storing things. Brought things are things brought by the guest to the area which are reserved for his accommodation and are stored in certain place, or were for this purpose given to the provider or the responsible staff member for the purpose of storage. This responsibility is governed by § 758 of the Civil Code.

17. The guest is responsible for any damages caused to the property of the pension, in accordance with the valid legislations of the Slovak Republic.

18. Complains, guests' reclamations, comments or suggestions for the improvement of the accommodation facility will be accepted by the management of the Sileo Pension, respectively are performed according to the Complaint Rules published at the hotel's reception.

The accommodation rules are valid from 01. 01. 2016 in Pribylina 28.12.2015  
Milan Marič, managing director LiptovTravel Ltd.